Netsmart
SIMPLE. PERSONAL. POWERFUL.

Administer claims with ease
myAvatar Managed Services Organization (MSO)

myAvatar™ Managed Services Organization (MSO) is a comprehensive practice management software solution directly integrated with myAvatar Practice Management (PM). It can help manage your financial risk by administering provider network contracts and integrating authorizations and claims processing.

This solution is highly adaptable, accommodating the specialized needs of states, counties, managed care organizations, specialty networks and providers who need to administer external provider contracts.

Key benefits

- myAvatar MSO reduces administrative costs and/or overpayments to contracting providers by:

  - Integrating client and benefit management, allowing organizations to record client enrollment data, and authorize and track services

  - Allowing organization(s) to accurately track provider network contracts

  - Supporting configuration of adjudication rules and authorization requirements

  - Integrating with myAvatar PM, so claims processed in myAvatar MSO can be submitted to state or other responsible payers on the organization's behalf

- Supports both electronic data interchange (EDI) and manual processes

- Integrates with ProviderConnect™ to offer an online solution for smaller contracting providers to request and track authorizations, as well as submit claims and receive remittances

Key features

- Produces, accepts and adjudicates HIPAA compliant EDI Transaction Sets – 270/271, 276/277, outbound 278, inbound/outbound 837 and outbound 835

- Enables organization(s) to automate the claim adjudication process, where edits can be configured to pay, pend or deny claims

- Real-time access to provider contract limits and utilization

- Provides staff with an efficient workflow for evaluating and processing service authorization requests by contracting providers

Learn more about our comprehensive suite of solutions at www.ntst.com/solutions-we-offer