



## Bells — Digital Assistant

The first and only artificial intelligence (AI) documentation tool that is smart, intuitive and seamless.

Designed to make the documentation process faster, easier and higher quality for behavioral health, addictions, child and family, I/DD and direct service providers.

Our AI technology alleviates pain points to enable faster onboarding, staff retention and recruitment, reduce documentation time, enable concise clinical documentation, drive adherence and engagement in care plans and maximizes reimbursements.

**Increase speed to documentation time by up to 50%, giving you more time with the individuals you serve.**

### Features

- Contextual recommendation engine informed by a human services dictionary, as well as correction of spelling and grammar
- Suggested blocks of text that should always be included to maximize compliance and reimbursement
- Quickly tag care team members in the session note promoting a multi-disciplinary approach to care
- View data holistically, with filtering and sorting capabilities
- Quickly and securely capture handwritten notes via your smartphone camera

### Benefits

- Improve consistency across service providers and multiple offices
- Increase job satisfaction
- Eliminate common errors proactively and reduce multiple rounds of reviews
- Decrease time from session to claim to payments
- Reduce staff turnover
- Add clients and increase revenue
- Capture more billable client interactions
- Enable a quicker ramp-up to billing for new hires

Learn more about our comprehensive suite of solutions at [www.ntst.com/Solutions-and-Services](http://www.ntst.com/Solutions-and-Services)

**+56%**

**Average time gained**  
from session to sign

The configurable, smart features make documentation easier and faster and more accurate.

**Assisted Data Capture** enables you to go from mobile to desktop seamlessly. You can choose a template, type your notes, capture notes via a photo, use voice to text and utilize quick text features.

**1.5**

**Days faster**  
reimbursement  
submission

**Data Accuracy** assists with contextual recommendations for compliance and reimbursement, proofing grammar and spelling, checking clinical vocabulary, leveraging the user dictionary and fast-check treatment notes.

**Recommendation Engine** provides clinical support, sets up contextual keywords, includes must-have blocks of texts and optimizes billing codes.

**+67%**

**Average note**  
writing speed

### What Does This Mean for You?

**Clinical** With increased access to care, you can help more people with increased staff capacity. Faster onboarding time for service providers doing clinical documentation. Easier notetaking helps staff satisfaction, which means increased morale and less turnover. Catching errors on the front-end leads to less back-and-forth with Quality Assurance and services providers.

**6**

**More notes**  
a month Direct Support  
Provider (DSP)

**Financial** Increased revenue due to seeing additional clients per week, payroll savings, faster cash flow and reduced risk of recoupment because of better notes.

**+11%**

**Average claims**  
per Direct Support  
Provider (DSP)

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