Netsmart

Data dashboard eliminates spreadsheets and boosts funding opportunities

Client Spotlight: Henderson Behavioral Health

Henderson Behavioral Health provides treatment and services, including supported employment and housing, for over 20,000 people with mental illnesses and substance use

KPI Dashboards and Analytics as a Service from Netsmart lets Henderson eliminate cumbersome manual tracking with spreadsheets and retrieve information in presentation-ready graphic formats from the CareRecord in minutes for both internal and external usage.

- Streamline reporting to state, local and private funding sources

- Respond to requests for information on distribution of services, client demographics and other factors to support additional funding

- Easily gather data for grant applications and presentations

- Gives executive leadership visibility to key organizational metrics

- Give supervisors and managers insights into provider performance

"Our staff is happy they can get the information to do their jobs at the click of a button – and it is, literally, one click. In addition, we have the opportunity to make an impact on a global scale … to lobby and advocate for mental health services. Without this easy access to information, we would miss the window for additional funding."

Brittany Jacobs, LCSW, Director of Project Management and Licensed Clinician

At-a-glance

Community
- Behavioral Health

Location
- Ft. Lauderdale and Broward County, FL

Challenges
- Time-consuming manual data compilation and reporting required numerous spreadsheets

- State, local and other funding sources require differing reports

- Managers did not have timely productivity reports to share with providers

- Providers had no easy way to show clients their progress over time

Solutions
- KPI Dashboards

- Analytics as a Service